

Balance exhausted - Your balance is either exhausted or nearly exhausted. To ensure your ads keep running, make a payment to add money to your account.

Dismiss Fix it



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Advertiser verification

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Jan 5 - Feb 1, 2025



Show last 30 days

Start running ads

To start running ads on this account, you'll need to complete all the tasks



Complete the tasks to get verified

Submit your documents
Usually takes 5 mins

Start task

Answer a few questions about your business operations
Failed for 2 reasons

Try again

1. Not enough info about business relationships associated with your account

There wasn't enough info to confirm your business's relationship with another organization

Make sure you include info about

- Marketing agencies accessing your Google Ads account
- End service provider, if different
- Domain owner, if different
- Other parties that may be involved with the Google Ads account (for example, logging into the Google Ads account)

You'll also need to submit the following documentation

- Proof of relationship, such as an official agreement or contract, with other organizations involved
- Documents explaining the business relationship or brand owner on their company letterhead
- Other valid documentation, such as an invoice or email from the other company, that helps us validate your claims

If the above documents are unavailable, provide a unique identifier and verification website where the relationship can be confirmed

2. Not enough documentation about your identity and licensing

There weren't enough documents to confirm whether you're an organization, individual, or unregistered business

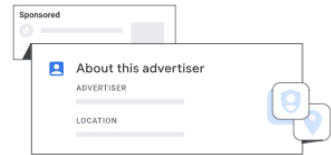
If you're an organization, provide the following documentation

- Business registration and governmental registrations
- License(s) needed to run the business (for sectors such as healthcare, car rental, finance etc)

If you are an individual or an unregistered business, provide documentation as outlined in the verification form

[Learn more about common verification issues](#)
[Learn more about documentation based on your country](#)

You may need to complete up to 3 more verifications



About verification

A few things to know and expect

Review time 1 day to 10 days

Recommendation Start early to avoid delays

[Learn more about how verification works](#)

Completed tasks



You've answered a few questions about your organization
Answered on Feb 9, 2025

[Edit task](#)

