

Freelancing & Outsourcing Platform — Full Deliverables Proposal

This document outlines the complete list of deliverables, services, and features for the proposed Freelancing and Outsourcing Platform. The platform includes a Web Application, Mobile Apps (Android & iOS), Admin Panel, and Backend API — all fully designed, developed, and deployed.

1. Project Overview

The project goal is to develop a scalable freelancing and outsourcing platform (similar to Poinisha.ir / Upwork / Freelancer) enabling clients and freelancers to connect, post and manage jobs, communicate, and handle secure payments.

2. Services Delivered

- Product Discovery & Business Analysis: Market research, persona development, business logic definition, and monetization modeling.
- UX Research & Information Architecture: User flow design, sitemap, entity relationship diagrams (ERDs), and C4 System models.
- UI/UX Design: Wireframes, high-fidelity Figma design, color palette, and component library.
- Backend Development: Secure RESTful API, database design, authentication, chat, payments, and notification services.
- Web Application Development: Responsive web app for freelancers and clients using modern frameworks (React/Next.js).
- Mobile Application Development: Android and iOS apps with full feature parity (React Native / Flutter).
- Admin Panel Development: Comprehensive dashboard for managing users, jobs, payments, and disputes.
- Quality Assurance & Testing: Manual and automated testing with test reports and performance checks.
- DevOps, Deployment & Security: CI/CD pipeline setup, SSL, server deployment (AWS/DigitalOcean), and monitoring.
- Documentation & Handover: Full API documentation, architecture overview, and admin/user guides.

3. Core Platform Features

Authentication & User Management

- Signup/login (email, phone, Google, Apple)
- Role-based access (Freelancer, Client, Admin)
- KYC verification (ID upload, approval workflow)
- 2FA, password reset, and account settings

Freelancer Profile & Portfolio

- Profile info, skills, hourly rate, education
- Portfolio uploads (images, videos, links) /files of past works
- Rating, reviews, and performance stats

Job Management (Client)

- Post/edit/close jobs with attachments
- Invite freelancers, manage proposals
- Track project status and budgets

Bidding & Proposal System

- Freelancer proposals with offer & files
- Client shortlisting and acceptance flow
- Notifications for bids and updates

Chat & Communication

- Real-time chat, file sharing, typing indicators
- Push notifications for new messages
- Message history & admin moderation

Contract & Project Management

- Milestone setup, progress tracking, dispute flow
- Automated contract creation upon acceptance

Payment & Wallet System

- Escrow-based payments, deposits, withdrawals
- Transaction history and commission logic
- Payment gateway integrations

Admin Panel

- Dashboard with analytics
- User/job/payment management
- Dispute handling, system settings

4. Deliverables Summary

- Fully functional Web Platform
- Mobile Apps (Android + iOS)
- Admin Panel with management tools
- Backend API and Database
- Design System (Figma + documentation)
- Technical and User Documentation
- QA Reports and Testing Documentation
- Production Deployment & CI/CD
- Optional Support & Maintenance

5. Estimated Timeline

The total project duration is estimated at approximately 7 months. It includes product design, backend and frontend development, testing, and deployment.

6. Technology Stack

- Frontend: React.js / Next.js for web, React Native / Flutter for mobile
- Backend: Django REST Framework or FastAPI
- Database: PostgreSQL
- Real-time Services: Socket.io or Firebase
- Hosting: AWS / GCP / DigitalOcean
- Payments: Stripe, PayPal
- Security: JWT, HTTPS, and Role-based Access Control

7. Final Notes

This proposal includes the full product development cycle: discovery, design, engineering, testing, and deployment.