



WARNING: Operating, servicing and maintaining a passenger vehicle or off-highway motor vehicle can expose you to chemicals including engine exhaust, carbon monoxide, phthalates, and lead, which are known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize exposure, avoid breathing exhaust, do not idle the engine except as necessary, service your vehicle in a well-ventilated area and wear gloves or wash your hands frequently when servicing your vehicle. For more information go to www.P65Warnings.ca.gov/passenger-vehicle.

Your Toyota dealer

Your Toyota dealer will provide quality maintenance and any other assistance you may require.

If there is not a Toyota dealer near you, please call the following number:

■ U.S. OWNERS

- In the U.S. mainland or Canada:
Toyota Customer Experience Center
1-800-331-4331 (Toll-Free)
- In Hawaii:
Servco Automotive Customer Services
1-888-272-5515 (Toll-Free)

■ CANADIAN OWNERS

- In Canada or the U.S. mainland:
Toyota Canada Customer Interaction Centre
1-888-TOYOTA-8 or **1-888-869-6828** (Toll-Free)

Please access our **websites** for further information.

- The U.S. mainland: **www.toyota.com**
- Hawaii: **www.toyotahawaii.com**
- Canada: **www.toyota.ca**

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NOTICE TO QUEBEC CONSUMERS:

Toyota Canada Inc. is pleased to offer a 36 month / 60,000 km (whichever occurs first) limited new-vehicle warranty on your vehicle. This limited warranty covers repairs on any part of the vehicle supplied by Toyota Canada that is defective in material or workmanship, subject to certain exceptions that are stated in your warranty manual. For more details of the warranty, check the Owner's Manual Supplement included with your vehicle, or visit toyota.ca.

Quebec's Consumer Protection Act requires Toyota Canada to disclose whether we guarantee the availability of replacement parts, repair services, and information necessary to maintain or repair the vehicle or its components. While Toyota Canada is pleased to honour the terms of our limited warranty, **please note that Toyota in no way guarantees the availability of replacement parts, repair services and information necessary to maintain or repair the vehicle or its components.**

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For your information

WARNING

■ General precautions while driving

Driving under the influence: Never drive your vehicle when under the influence of alcohol or drugs that have impaired your ability to operate your vehicle. Alcohol and certain drugs delay reaction time, impair judgment and reduce coordination, which could lead to an accident that could result in death or serious injury.

Defensive driving: Always drive defensively. Anticipate mistakes that other drivers or pedestrians might make and be ready to avoid accidents.

Driver distraction: Always give your full attention to driving. Anything that distracts the driver, such as adjusting controls, talking on a cellular phone or reading can result in a collision with resulting death or serious injury to you, your occupants or others.

■ General precaution regarding children's safety

Never leave children unattended in the vehicle, and never allow children to have or use the key.

Children may be able to start the vehicle or shift the vehicle into neutral. There is also a danger that children may injure themselves by playing with the windows, the moon roof (if equipped), or other features of the vehicle. In addition, heat build-up or extremely cold temperatures inside the vehicle can be fatal to children.

applies to all models and explains all equipment, including options. Therefore, you may find explanations for equipment not installed on your vehicle and the illustrations used may differ from your vehicle.

All specifications provided in this manual are current at the time of printing. Over time, your vehicle may receive updates that modify the vehicle and make material in this manual incomplete and/or inaccurate. Because of Toyota's interest in continual product improvement, Toyota reserves the right to make changes to this manual at any time without notice.

If Toyota chooses to update the manual, updated versions can be viewed by selecting your vehicle by model and year at the following URL or on your mobile device if you have access to the Toyota app.

www.toyota.com/owners

Noise from under vehicle after turning off the hybrid system

Approximately five hours after the hybrid system is turned off, you may hear sound coming from under the vehicle for several minutes. This is the sound of a fuel evaporation leakage check and, it does not indicate a

Main Owner's Manual

Please note that this manual

malfunction.

Accessories, spare parts and modification of your Toyota

A wide variety of non-genuine spare parts and accessories for Toyota vehicles are currently available in the market. You should know that Toyota does not warrant these products and is not responsible for their performance, repair, or replacement, or for any damage they may cause to, or adverse effect they may have on, your Toyota vehicle.

This vehicle should not be modified with non-genuine Toyota products. Modification with non-genuine Toyota products could affect its performance, safety or durability, and may even violate governmental regulations. In addition, damage or performance problems resulting from the modification may not be covered under warranty.

Also, remodeling like this will have an effect on advanced safety equipment such as Toyota Safety Sense 3.0 and there is a danger that it will not work properly or the danger that it may work in situations where it should not be working.

Cyber Attack Risk

Installing electronic devices and radios increases the risk of cyber attacks through the installed parts, which may lead to unexpected accidents and leakage of personal information. Toyota does not make any guarantees for problems caused by installing non-genuine Toyota products.

Installation of a mobile two-way radio system

The installation of a mobile two-way radio system in your vehicle could affect electronic systems such as:

- Hybrid system
- Multiport fuel injection system/sequential multiport fuel injection system
- Toyota Safety Sense 3.0
- Anti-lock brake system
- SRS airbag system
- Seat belt pretensioner system

Be sure to check with your Toyota dealer for precautionary measures or special instructions regarding installation of a mobile two-way radio system.

High voltage parts and cables on the Hybrid Electric Vehicles emit approximately the same amount of electromagnetic waves as the conventional gas-

oline powered vehicles or home electronic appliances despite of their electromagnetic shielding.

Unwanted noise may occur in the reception of the mobile two-way radio.

Vehicle data recording

This vehicle is equipped with sophisticated computers that record certain data regarding vehicle controls and operations.

This data is transmitted to Toyota if the External Vehicle Video Capture consent has been accepted for the vehicle.

■ Data recorded by the computers (except multimedia system)^{*1}

^{*1}: The recorded data varies according to the vehicle grade level and options with which it is equipped.

Certain data, such as the following, is recorded depending on the operation timing and status of each function.

- Basic vehicle behavior related data (engine speed/electric motor speed, accelerator/brake pedal operation, vehicle speed, etc.)
- Operating state of the driving support systems (recorded during system operation, includes basic vehicle behavior related data)

- Driving support system sensor data
- Image data (images from the front, rear, vehicle periphery, and driver monitor cameras)^{*2}

^{*2}: The vehicle has multiple cameras. For details on from which cameras images are recorded, contact your Toyota dealer.

● Location information

These computers do not record conversations, sounds, or images of the inside of the vehicle.

Also, personal information which may be used to identify the owner of the vehicle (name, gender, age, etc.) is not recorded.

■ Usage of recorded data and personal information by the Toyota Safety Sense 3.0

The operating state of each system, data from each sensor, image data (images from the front/rear cameras), and position information is recorded by the Toyota Safety Sense 3.0 in the following situations. Toyota obtains this information when the vehicle is brought to the dealership or when sent to the Toyota servers.

- In certain collisions or collision-like situations
- When driving on roads with certain traffic situations, such as congestion, poor road sur-

faces, poor weather, etc.

- When driving on certain roads, such as roads which were recently opened or extended
- After the hybrid system is started, for a certain amount of time

To learn more about the vehicle data collected, used and shared by Toyota, please visit <http://www.toyota.com/privacyvts/>.

■ Data provision and use purpose by third parties

Data recorded by the vehicle may be used for collision analysis, malfunction diagnosis, automated driving, advanced safety and map related technologies (technology, product development, product improvement, etc.) and products and services which use data (maps used for automated driving and advanced safety technologies, driving condition analysis, analysis of the driving environment, such as road infrastructure, traffic condition communication, etc. Herein referred to as “individual services”).

Also, this data may be used for customer support related to a collision, collision analysis or resolution.

In situations such as the following, Toyota may disclose the

recorded data to a third party:

- When the consent of the vehicle owner (or the lessee if the vehicle is leased) has been given
- When officially requested by the police, a court of law or a government agency
- When it is to be used by Toyota in a lawsuit
- When data is to be used research purposes after processing so that the data is not tied to a specific vehicle or vehicle owner

In addition to the above, Toyota may disclose the data recorded by the Toyota Safety Sense 3.0 to a third party in the following situations:

- When separate consent of the vehicle owner (or the lessee if the vehicle is leased) has been given. This includes situations when the user subscribes to an individual service which is provided by a second party and uses vehicle recorded data, where the provider has obtained the user’s consent for providing data to a third-party
- When providing data to a company involved in autonomous driving software, etc. for the purpose of research and development (technology, product development, prod-

uct improvement, etc.) of automated driving, advanced safety and map related technologies

- When providing image data and position information to a company involved in map creation, etc. for the purpose of research and development map related technologies
- When providing image data and position information to a local government for the purpose of road maintenance, etc.
- When providing processed image data and position information to traffic condition communication individual services
- When providing image data from near a fire, or other area that emergency services are dispatched, to the fire department of a local government which has entered a separate contract with Toyota

Image data and some associated data recorded by the vehicle can be erased by your Toyota dealer.

The image data recording function can be disabled. However, if the function is disabled, data from when systems operate will not be available.

If you wish to stop the collection of Toyota Safety Sense 3.0 data by the Toyota servers for the purpose of research and development and provision to individual services, decline the External Vehicle Video Capture

consent in the Toyota mobile application or contact your Toyota dealer.

Statement on Warranty Coverage for Aftermarket and Recycled Parts (For U.S. Owners)

The Magnuson-Moss Warranty Act, 15 U.S.C. s.2301 et seq., makes it illegal for motor vehicle manufacturers to void a motor vehicle warranty or deny warranty coverage solely because an aftermarket or recycled part has been used to repair the vehicle or someone other than the authorized service provider performed service on the vehicle. This provision does not apply to a new motor vehicle purchased solely for commercial or industrial use.

Under federal law, a manufacturer may deny warranty coverage and charge for repairs to a vehicle if it is discovered that an aftermarket or recycled part installed on the vehicle is defective or was installed incorrectly and caused damage to another part of the vehicle otherwise covered under warranty. The Federal Trade Commission requires that a manufacturer demonstrate that an aftermarket or recycled part or service performed by a person other than an authorized service provider

caused damage to another part of the vehicle otherwise covered under warranty before denying warranty coverage. Additionally, federal law allows a manufacturer to void a motor vehicle warranty or deny warranty coverage if the manufacturer provides the article or service to consumers free of charge under the warranty or the manufacturer has secured a waiver from the Federal Trade Commission.

NOTICE TO QUEBEC CONSUMERS

Toyota Canada Inc. is pleased to offer a 36 month / 60,000 km (whichever occurs first) limited new-vehicle warranty on your vehicle. This limited warranty covers repairs on any part of the vehicle supplied by Toyota Canada that is defective in material or workmanship, subject to certain exceptions that are stated in your warranty manual. For more details of the warranty, check the Owner's Manual Supplement included with your vehicle, or visit toyota.ca.

Quebec's Consumer Protection Act requires Toyota Canada to disclose whether we guarantee the availability of replacement parts, repair services, and information necessary to maintain or repair the vehicle or its components. While Toyota Canada is

pleased to honour the terms of our limited warranty, please note that Toyota in no way guarantees the availability of replacement parts, repair services and information necessary to maintain or repair the vehicle or its components.

Event data recorder

This vehicle is equipped with an event data recorder (EDR). The main purpose of an EDR is to record, in certain crash or near crash-like situations, such as an airbag deployment or hitting a road obstacle, data that will assist in understanding how a vehicle's systems performed. The EDR is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less.

The EDR in this vehicle is designed to record such data as:

- How various systems in your vehicle were operating;
- Whether or not the driver and passenger safety belts were buckled/fastened;
- How far (if at all) the driver was depressing the accelerator and/or brake pedal; and,
- How fast the vehicle was traveling.

These data can help provide a better understanding of the cir-

cumstances in which crashes and injuries occur.

NOTE: EDR data are recorded by your vehicle only if a non-trivial crash situation occurs; no data are recorded by the EDR under normal driving conditions and no personal data (e.g., name, gender, age, and crash location) are recorded. However, other parties, such as law enforcement, could combine the EDR data with the type of personally identifying data routinely acquired during a crash investigation.

To read data recorded by an EDR, special equipment is required, and access to the vehicle or the EDR is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, that have the special equipment, can read the information if they have access to the vehicle or the EDR.

- Disclosure of the EDR data

Toyota will not disclose the data recorded in an EDR to a third party except when:

- An agreement from the vehicle's owner (or the lessee for a leased vehicle) is obtained
- In response to an official request by the police, a court of law or a government agency
- For use by Toyota in a lawsuit

However, if necessary, Toyota may:

- Use the data for research on vehicle safety performance
- Disclose the data to a third party for research purposes without disclosing information about the specific vehicle or vehicle owner

Scrapping of your Toyota

The SRS airbag and seat belt pretensioner devices in your Toyota contain explosive chemicals. If the vehicle is scrapped with the airbags and seat belt pretensioners left as they are, this may cause an accident such as fire. Be sure to have the systems of the SRS airbag and seat belt pretensioner removed and disposed of by a qualified service shop or by your Toyota dealer before you scrap your vehicle.

Perchlorate Material

Special handling may apply, See www.dtsc.ca.gov/hazardouswaste/perchlorate.

Your vehicle has components that may contain perchlorate. These components may include the airbags, seat belt pretensioners, wireless remote control batteries, and the batteries in the tire pressure warning valve and transmitters.

“QR Code”

The word “QR Code” is registered trademark of DENSO WAVE INCORPORATED in Japan and other countries.

Caution symbols attached to the high voltage components

High voltage components, such as the power control unit, may have labels attached indicating care required.

Each caution symbol indicates the following:

Symbols	Meanings
	Indicates danger
	Indicates high voltage part
	Indicates not to touch
	Indicates high temperature part

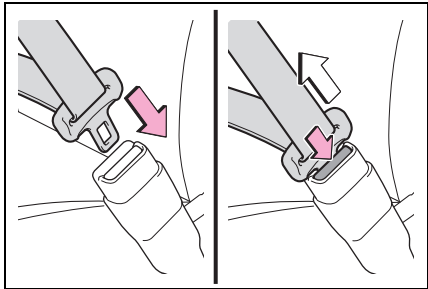
Reading this manual

Explains symbols used in this manual

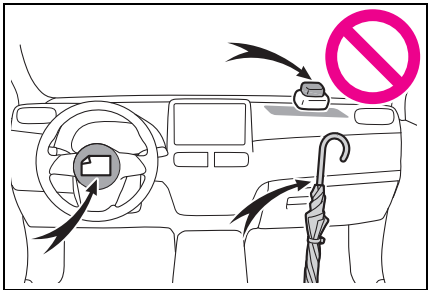
Symbols in this manual

Symbols	Meanings
	WARNING: Explains something that, if not obeyed, could cause death or serious injury to people.
	NOTICE: Explains something that, if not obeyed, could cause damage to or a malfunction in the vehicle or its equipment.
1 2 3...	Indicates operating or working procedures. Follow the steps in numerical order.

Symbols in illustrations



Symbols	Meanings
	Indicates the action (pushing, turning, etc.) used to operate switches and other devices.
	Indicates the outcome of an operation (e.g. a lid opens).

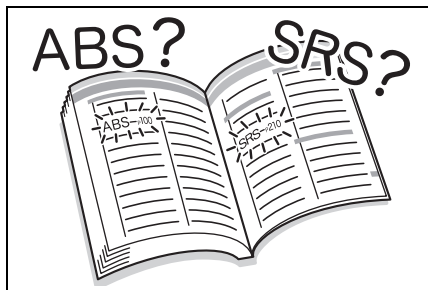


Symbols	Meanings
	Indicates the component or position being explained.
	Means Do not , Do not do this , or Do not let this happen .

How to search

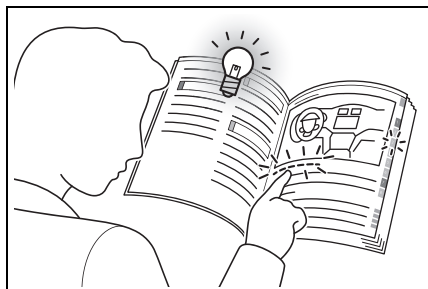
■ Searching by name

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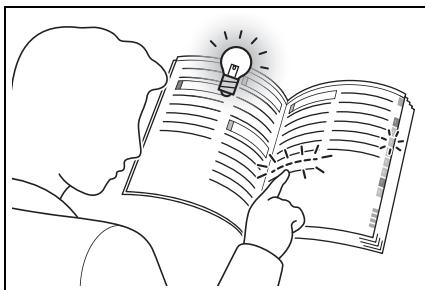
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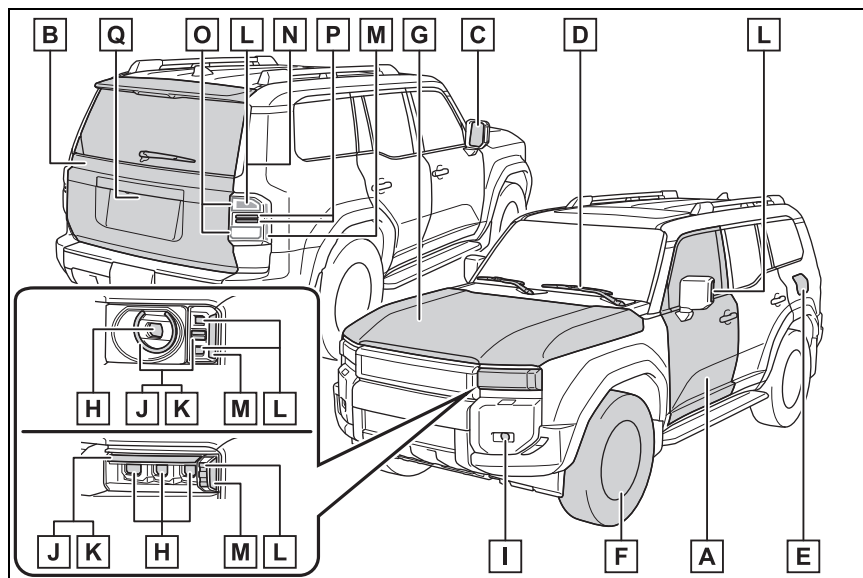
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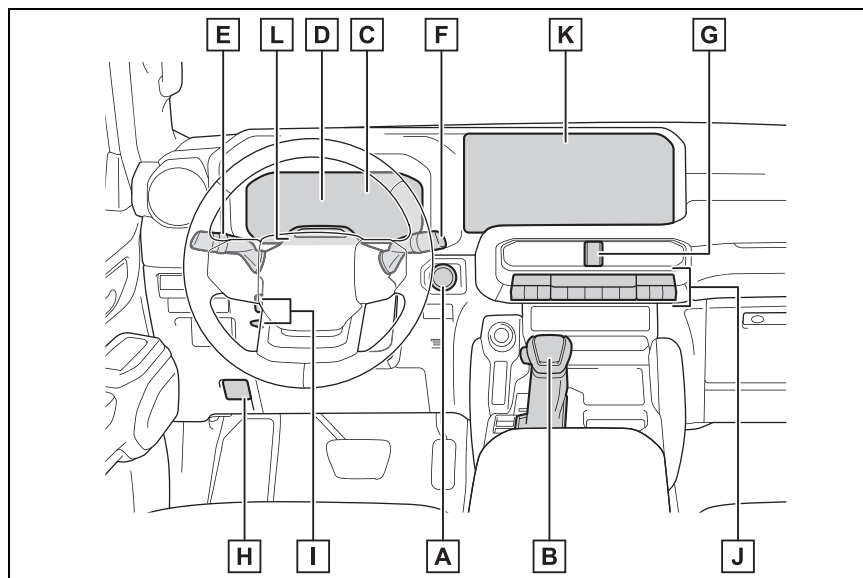
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* : If equipped

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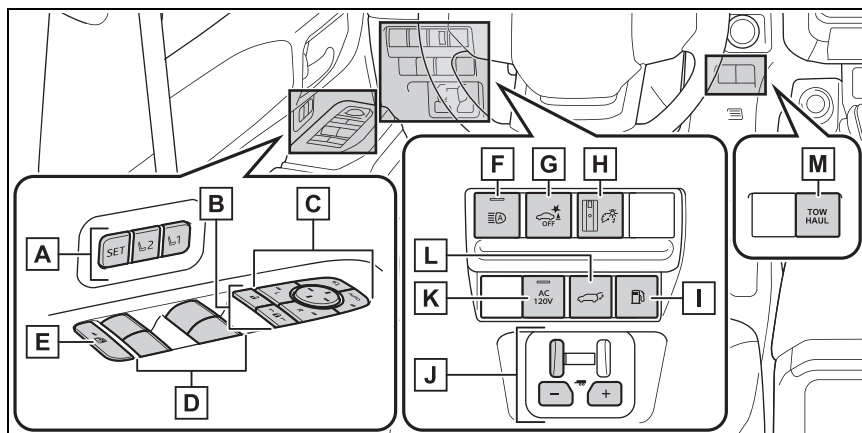
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^{*1}: If equipped

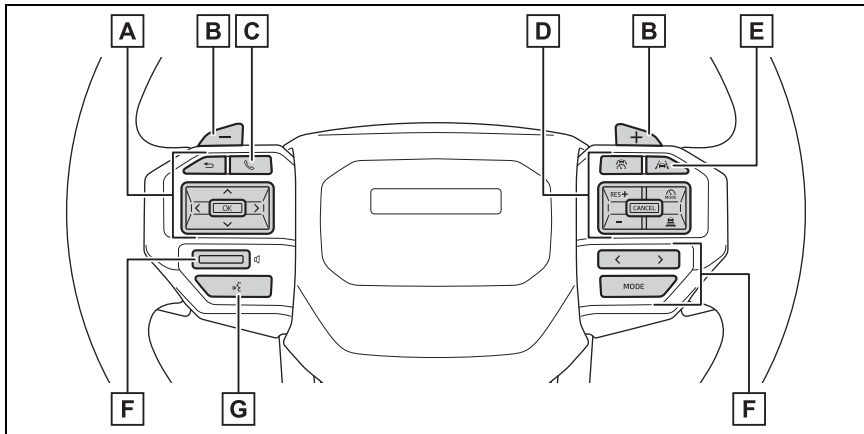
^{*2}: Refer to "MULTIMEDIA OWNER'S MANUAL".

■ Switches



A	Driving position memory buttons *	P.190
B	Door lock switches	P.134
C	Outside rear view mirror switches	P.179
D	Power window switches	P.183
E	Window lock switch	P.185
F	Automatic High Beam switch	P.242
G	PKSB switch	P.356
H	Instrument panel light control dial	P.93, 97
I	Fuel filler door opener switch	P.252
J	Trailer brake control switch	P.455
K	AC 120 V switch *	P.511
L	Power back door switch *	P.140
M	"TOW HAUL" switch	P.232

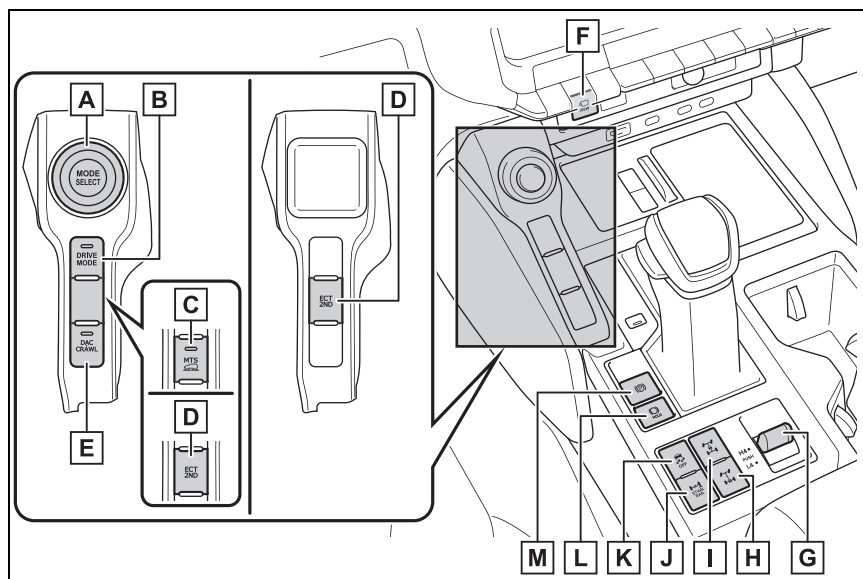
*: If equipped



- A Meter control switchesP.99, 109**
- B Paddle shift switches^{*1}.....P.230, 231**
- C Telephone switch^{*2}**
- D Cruise control switches**
 - Dynamic radar cruise controlP.306
 - Cruise control.....P.317
- E LTA (Lane Tracing Assist) switchP.282**
- F Audio remote control switches^{*2}**
- G Talk switch^{*2}**

^{*1}: If equipped

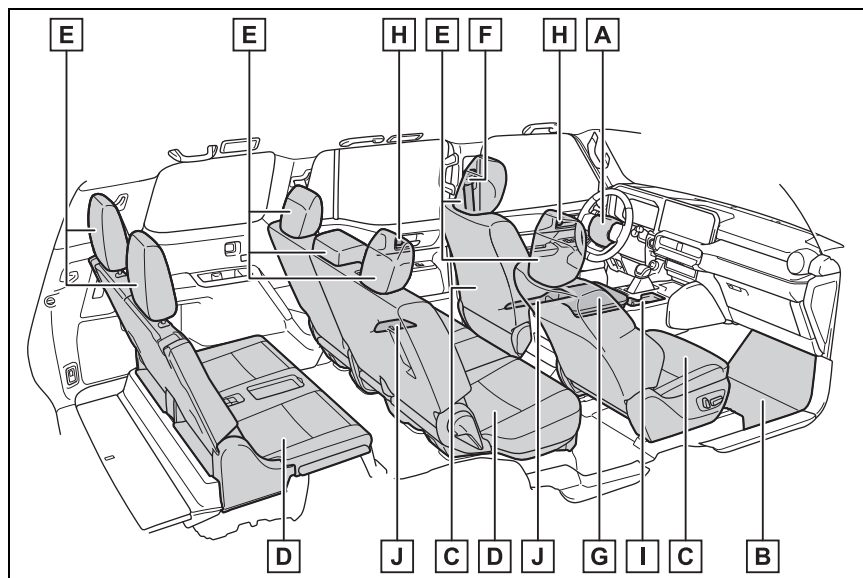
^{*2}: Refer to "MULTIMEDIA OWNER'S MANUAL".



- A** **MODE SELECT switch** *P.435, 441, 445, 448
- B** **DRIVE MODE switch** *P.435
- C** **MTS switch** *P.445
- D** **Second start mode switch** *P.230
- E** **DAC/CRAWL switch** *P.441, 447
- F** **Camera switch** *P.370
- G** **Four-wheel drive control switch**.....P.437
- H** **Rear differential lock switch** *P.439
- I** **Center differential lock switch**.....P.437
- J** **SDM switch** *P.458
- K** **VSC OFF switch**.....P.451
- L** **Brake hold switch**.....P.237
- M** **Parking brake switch**P.233
 - Applying/releasingP.233
 - Precautions against winter seasonP.466
 - Warning buzzer/messageP.235, 587

* : If equipped

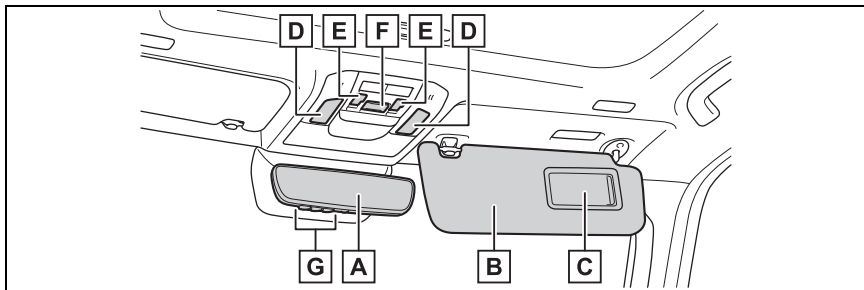
Interior



A SRS airbags	P.38
B Floor mats	P.30
C Front seats	P.157
D Rear seats	P.158
Second seats	P.158
Third seats *	P.158
E Head restraints	P.164
F Seat belts	P.33
G Console box *	P.489
Cool box *	P.496
H Inside lock buttons	P.134
I Cup holders	P.489
J Bottle holders	P.490

* : If equipped

■ Ceiling



A	Inside rear view mirror ^{*1}	P.168
	Digital Rear-view Mirror ^{*1}	P.169
B	Sun visors	P.497
C	Vanity mirrors	P.497
D	Interior lights ^{*2}	P.486
	Personal lights	P.487
E	Moon roof switches ^{*1}	P.186
F	“SOS” button	P.69
G	Garage door opener buttons	P.519

^{*1}: If equipped

^{*2}: The illustration shows the front, but they are also equipped in the rear.

For safety and security

1

1-1. For safe use

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1-4. Hybrid system

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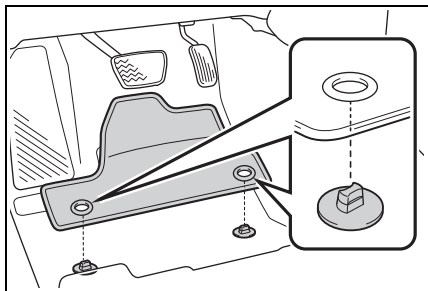
Before driving

Observe the following before starting off in the vehicle to ensure safety of driving.

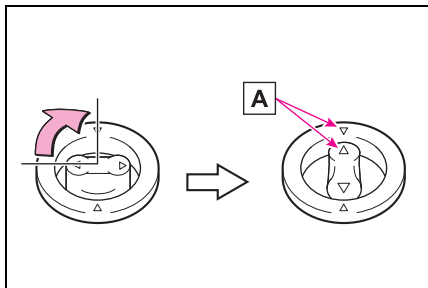
Installing floor mats

Use only floor mats designed specifically for vehicles of the same model and model year as your vehicle. Fix them securely in place onto the carpet.

- 1 Insert the retaining hooks (clips) into the floor mat eye-lets.



- 2 Turn the upper knob of each retaining hook (clip) to secure the floor mats in place.



Always align the $\triangle$ marks **A**.

The shape of the retaining hooks (clips) may differ from that shown in the illustration.



WARNING

Observe the following precautions.

Failure to do so may cause the driver's floor mat to slip, possibly interfering with the pedals while driving. An unexpectedly high speed may result or it may become difficult to stop the vehicle. This could lead to an accident, resulting in death or serious injury.

■ When installing the driver's floor mat

- Do not use floor mats designed for other models or different model year vehicles, even if they are Toyota Genuine floor mats.
- Only use floor mats designed for the driver's seat.
- Always install the floor mat securely using the retaining hooks (clips) provided.
- Do not use two or more floor mats on top of each other.
- Do not place the floor mat bottom-side up or upside-down.